

Immigration ONLINE – Apply on Behalf

Information for education agents outside New Zealand

June 2015

From mid-June 2015, education agents based outside New Zealand will be able to submit visa applications online on behalf of their student clients.

To use this service you should create an Immigration ONLINE account through the Immigration New Zealand website, www.immigration.govt.nz. You will first be prompted to create your own New Zealand Government 'Real Me' login.

Your account shows a summary list of applications and PDF versions of application forms and supporting documents you submit to Immigration ONLINE on behalf of your clients.



For now, you still need to send student passports to Visa Application Centres (VACs) for processing applications. When completed, each online application will give instructions on where the passport should be sent. A VAC fee is payable.

To see a short screen-shot video walk-through of the online form, go to: <http://youtu.be/hSWI-5mjaog>

What's next?

Later in 2015, eVisas (passport-free and label-less visas) are expected to become available for student visa applicants from visa waiver countries – these are countries whose citizens do not need a visa to travel to New Zealand.

Immigration New Zealand wants to continue working with you.

- > INZ values the work of education agents in bringing talented students to study in New Zealand. We want this relationship to continue.
- > INZ regards education agents as partners in our business.

For more information, visit www.immigration.govt.nz

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Questions and answers for education agents outside New Zealand

Are education agents able to apply online for all types of student applicant?

No. Online applications are possible for most full fee-paying students, scholarship students, exchange students and English language students. Some student applicants cannot apply online, such as students that must be accompanied by a guardian.

Are all education agents able to submit student visa applications online?

Yes – but New Zealand-based agents cannot, by law, offer advice to applicants about any immigration matter. Immigration advice may only be provided by licensed immigration advisers or those who are specified by law as exempt, including education agents outside New Zealand providing advice on student visas only. More information, including a list of licensed and exempt advisers, is available on the Immigration Advisers Authority website www.iaa.govt.nz



Are students allowed to complete the form but give agents access to it?

No – ownership of individual applications cannot be transferred. This is because the submission process is tied to the submitter through their own 'Real Me' login. Students have the right to complete and submit their application forms online themselves.

Do agents still have access to case officers?

Yes.

Are online applications compulsory?

For now, all current methods of making student visa applications will remain available, including paper applications. But we encourage agents to go online to submit the application form and upload any supporting documents, as this will lead to a more efficient service for all users.

What else is changing?

Apply on Behalf is one of several new Immigration ONLINE services being introduced in mid-June 2015. The others include online applications for Work and Visitor visas, and eVisas for some Work and Visitor visa applicants who are applying in New Zealand. Later in 2015, eVisas will become available for student applicants from visa-waiver countries.



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