

International Student Experience Survey - Example insitutional summary sheet
 Your institution name

Base	170	15273	1478			
	Your institution name	International sector %	NZ sector %	International sector +/-	NZ sector +/-	% p
LEARNING AVERAGE	94.4%	85.4%	86.0%	8.0%	8.4%	
* LEARNING OVERALL	95.8%	90.2%	88.6%	5.6%	7.2%	0.00
* Teachers' English	97.3%	95.1%	94.2%	2.2%	3.1%	0.00
Friendly staff	97.3%	95.0%	96.3%	2.2%	1.0%	0.97
* Performance feedback	97.2%	90.5%	89.7%	6.7%	7.5%	0.00
* Learning resources	96.6%	83.9%	80.5%	12.7%	16.0%	0.00
* Physical library	96.5%	79.5%	79.5%	17.0%	17.0%	0.00
* Course organisation	95.9%	88.3%	88.3%	7.6%	7.6%	0.01
* Learning support	95.8%	89.6%	91.3%	6.2%	4.5%	0.00
Assessment	95.7%	91.5%	90.8%	4.2%	4.9%	0.46
* Classroom quality	95.3%	86.2%	88.5%	9.1%	6.8%	0.00
Good teachers	95.3%	93.9%	92.2%	1.3%	3.0%	0.05
* Course content	94.6%	89.0%	88.8%	5.6%	5.8%	0.01
* Marking criteria	94.2%	89.5%	89.5%	4.8%	4.8%	0.01
* Language practice	93.9%	84.5%	85.0%	9.4%	8.9%	0.00
* Virtual learning	93.5%	76.6%	76.6%	16.9%	16.9%	0.00
Multicultural	92.6%	86.5%	88.3%	6.2%	4.3%	0.09
* Technology	92.6%	83.6%	76.1%	9.0%	16.5%	0.00
* Online library	91.1%	72.2%	72.2%	18.9%	18.9%	0.00
* Extra language support	90.9%	82.3%	82.7%	8.6%	8.2%	0.03
Class size	86.6%	83.6%	83.3%	3.0%	3.2%	0.13

	Your institution name	International sector %	NZ sector %	International sector +/-	NZ sector +/-	% p
LIVING AVERAGE	81.7%	79.8%	79.0%	1.9%	2.8%	
* LIVING OVERALL	89.7%	87.6%	87.9%	2.1%	1.8%	0.03
* Eco-friendly attitude	97.2%	88.0%	88.0%	9.2%	9.2%	0.02
* Campus environment	95.9%	90.0%	90.0%	5.9%	5.9%	0.00
* Campus buildings	94.5%	86.1%	86.1%	8.4%	8.4%	0.00
Safety	93.9%	87.9%	88.5%	6.0%	5.5%	0.45
Good place to be	93.2%	92.8%	91.5%	0.4%	1.7%	0.45
Home friends	92.7%	89.5%	89.2%	3.2%	3.5%	0.90
Other friends	92.5%	90.3%	91.0%	2.2%	1.6%	0.92
* Welcome in NZ	91.7%	85.0%	85.4%	6.7%	6.3%	0.00
Visa advice	90.7%	87.9%	87.9%	2.8%	2.8%	0.23
Social facilities	90.0%	84.5%	84.5%	5.5%	5.5%	0.12
Host culture	89.8%	85.7%	86.1%	4.1%	3.7%	0.44
* Social activities	89.6%	79.7%	81.8%	9.9%	7.8%	0.02
Worship facilities	88.5%	84.6%	86.7%	3.9%	1.8%	0.80
Good contacts	87.1%	83.4%	83.4%	3.6%	3.6%	0.24
Accommodation access	87.0%	84.5%	84.5%	2.5%	2.5%	0.34
Accommodation quality	83.0%	82.3%	84.0%	0.7%	-1.0%	0.62
Host friends	68.1%	67.2%	65.8%	0.9%	2.2%	0.91
* Transport links	65.1%	71.7%	63.1%	-6.7%	2.0%	0.00
Accommodation cost	64.7%	57.6%	63.6%	7.1%	1.1%	0.08
Living cost	61.8%	54.1%	59.0%	7.7%	2.8%	0.13
* Weather	60.3%	65.8%	60.8%	-5.5%	-0.5%	0.01
* Internet access	60.1%	79.2%	68.1%	-19.1%	-8.0%	0.00
* Earning money	42.2%	58.6%	46.9%	-16.5%	-4.7%	0.00

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SUPPORT AVERAGE	89.7%	79.3%	81.7%	10.5%	8.0%	
* SUPPORT OVERALL	97.2%	83.0%	89.3%	14.2%	7.9%	0.00
* Pre-arrival advice	96.1%	84.7%	87.6%	11.3%	8.5%	0.00
* Social organization	92.7%	83.3%	86.2%	9.4%	6.5%	0.03
Visa application support	91.1%	86.4%	87.9%	4.6%	3.2%	0.08
* Handling a complaint	90.9%	80.1%	81.8%	10.8%	9.1%	0.01
* Further study advice	90.5%	81.9%	81.8%	8.6%	8.7%	0.02
* Finding medical care	90.3%	79.9%	82.7%	10.4%	7.6%	0.01
* Future career advice	89.4%	72.4%	76.4%	17.0%	13.0%	0.00
Accommodation placement services	86.7%	80.0%	83.9%	6.7%	2.8%	0.11
* Part-time work advice	79.7%	64.6%	67.3%	15.2%	12.4%	0.04

	Your institution name	International sector %	NZ sector %	International sector +/-	NZ sector +/-	% p
ARRIVAL AVERAGE	89.5%	87.2%	87.0%	2.3%	2.5%	
ARRIVAL OVERALL	94.7%	89.1%	89.1%	5.6%	5.6%	0.16
* School/centre Orientation	98.6%	91.1%	91.1%	7.6%	7.6%	0.00
* School/centre welcome	97.2%	91.6%	91.6%	5.6%	5.6%	0.00
* Meeting staff	96.6%	93.2%	93.2%	3.3%	3.3%	0.01
Registration	96.4%	95.5%	95.5%	0.9%	0.9%	0.24
* Formal welcome	95.9%	89.9%	92.0%	6.0%	3.9%	0.01
* Study sense	94.5%	87.7%	87.7%	6.9%	6.9%	0.00
Health insurance	93.8%	88.7%	88.7%	5.1%	5.1%	0.55
Home friends	92.7%	89.5%	89.2%	3.2%	3.5%	0.90
Other friends	92.5%	90.3%	91.0%	2.2%	1.6%	0.92
* Local Orientation	92.1%	86.8%	86.8%	5.3%	5.3%	0.02
First night	91.8%	88.3%	88.3%	3.5%	3.5%	0.37
Welcome	90.5%	84.2%	89.2%	6.4%	1.3%	0.06
Homestay welcome	89.7%	92.4%	92.4%	-2.7%	-2.7%	0.48
* Social activities	89.6%	79.7%	81.8%	9.9%	7.8%	0.02
Bank account	87.6%	88.4%	88.4%	-0.8%	-0.8%	0.59
Accommodation Condition	83.2%	86.0%	86.0%	-2.8%	-2.8%	0.43
Host friends	68.1%	67.2%	65.8%	0.9%	2.2%	0.91
* Internet access	60.1%	79.2%	68.1%	-19.1%	-8.0%	0.00

	Your institution name	International sector %	NZ sector %	International sector +/-	NZ sector +/-	% p
OVERALL AVERAGE	88.8%	81.5%	82.2%	7.3%	6.6%	
* OVERALL	91.3%	87.8%	88.1%	3.5%	3.2%	0.00

* Recommendation	91.3%	80.4%	79.9%	10.9%	11.5%	0.00
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significance values calculated using two-tailed, heteroscedastic, two-sample t-tests

* = significant difference between Institution and Global ELB Index values, p<0.05

% p = likelihood the difference is due to chance, e.g. 0.05 means a 5% likelihood the result is due to chance

Elements with <15 responses are not displayed